

County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration 500 West Temple Street, Room 713, Los Angeles, California 90012 (213) 974-1101 http://ceo.lacounty.gov

February 15, 2011

ADOPTED

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

12 February 15, 2011

Board of Supervisors GLORIA MOLINA

MARK RIDLEY-THOMAS Second District ZEV YAROSLAVSKY

MICHAEL D. ANTONOVICH

First District

Third District DON KNABE Fourth District

Fifth District

SACHI A. HAMAI **EXECUTIVE OFFICER**

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, CA 90012

Dear Supervisors:

RECOMMENDATION TO ACCEPT FUNDS FROM UNITED WAY, INCORPORATED, FOR 211 INFORMATION AND REFERRAL SERVICES (ALL DISTRICTS AFFECTED) (3 VOTES)

SUBJECT

Acceptance of these funds will partially offset a portion of the Department of Public Social Services' (DPSS) net County cost obligation for the provision of services through the 211 dialing code system.

IT IS RECOMMENDED THAT YOUR BOARD:

- 1. Approve and authorize the Chief Executive Officer, or his designee, to sign an Agreement, substantially similar to the attached Agreement, to Accept Funds from United Way, Incorporated (United Way), in the amount of \$194,500 for Fiscal Year (FY) 2010-11 to partially offset the County match portion of the costs of the 211 Specialized Information and Referral Services Program.
- 2. Upon receipt of United Way's contribution, DPSS will deposit the check as revenue to offset a portion of the Department's share of the program costs.

The Honorable Board of Supervisors February 15, 2011 Page 2

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On December 22, 2009, your Board adopted an agreement with The Information and Referral Federation of Los Angeles County, Inc. dba 211 LA County, to provide County residents with health and human services both general and specialized information and referral (I&R) program services through the 211 dialing code. The menu of services that 211 LA County provides includes hotline services for Elder and Dependent Adult Abuse, Safely Surrendered Baby, Countywide Emergency; warm transfer services for Child Abuse Hotline and ACCESS services; as well as referral services for Code Enforcement in County unincorporated areas. These I&R program services are available twenty-four (24) hours a day, seven (7) days a week.

For the last five years, your Board has approved agreements to accept funding from United Way for the purpose of partially offsetting DPSS' expenditures related to the I&R services provided through 211 LA County. The funds received from United Way for FY 2010-11 will continue to be used to offset DPSS' program match costs for I&R program services.

Implementation of Strategic Plan Goals

The recommended action is consistent with the principles of the Los Angeles County Strategic Plan Goal 1: Operational Effectiveness, by leveraging public funds with private, nonprofit funds to maximize public access to high quality information and referral services through a simple yet customer-friendly dialing system.

FISCAL IMPACT/FINANCING

The majority of funding for 211 LA County's contract is provided by DPSS, with the Departments of Children and Family Services, Mental Health, Public Health, and the Chief Executive Office also providing a portion of funds. United Way's contribution towards I&R program services will partially offset \$194,500 of DPSS' net County cost obligation for FY 2010-11. These monies have been included in DPSS' budget for this fiscal year.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On December 22, 2009, your Board approved a three-year contract agreement with 211 LA County to provide general and specialized I&R program services through the 211 dialing code for a term of January 1, 2010 through December 31, 2012.

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The Agreement with United Way has been approved as to form by County Counsel.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

The acceptance of these funds will not impact the County's service levels.

Respectfully submitted,

WILLIAM T FUJOKA Chief Executive Officer

WTF:KH LB:KMH:hn

Attachment

c: Executive Office, Board of Supervisors
 County Counsel
 Public Social Services
 211 LA County
 United Way, Incorporated

United Way_Board Letter_February 2011



FISCAL YEAR 2010-2011 AGREEMENT

BETWEEN THE COUNTY OF LOS ANGELES

AND

UNITED WAY, INCORPORATED

Prepared by Chief Executive Office

FISCAL YEAR 2010-2011 AGREEMENT

FUNDING TO PROVIDE INFORMATION AND REFERRAL SERVICES PROGRAM

United Way, Incorporated, agrees to provide <u>One Hundred Ninety-Four Thousand, Five Hundred Dollars (\$194,500)</u> to the Los Angeles County General fund through the Chief Executive Office for Fiscal Year (FY) 2010-11. Said funds shall be paid by United Way, Incorporated, through installments or in its entirety during FY 2010-11. Payment of these funds shall be made to the **County of Los Angeles** and mailed or delivered to:

Lesley Blacher, Branch Manager County of Los Angeles Chief Executive Office Service Integration Branch 222 South Hill Street, Fifth Floor Los Angeles, CA 90012

The County of Los Angeles agrees that these funds will be used solely for providing information and referral services within Los Angeles County.

COUNTY OF LOS ANGELES